



Webinar Date: 30.09.2020 | **Duration:** 1 Hr | **Time:** 330 PM to 430 PM

Registration Fee: Rs. 354 (Including GST)

About Webinar:

A process is a series of steps and decisions involved in the way work is completed. We may not realize it, but processes are everywhere and in every aspect of our leisure and work. Processes are fundamental to the human activities. The purpose of process mapping is for organizations and businesses to improve efficiency.

Process maps provide insight into a process, help teams brainstorm ideas for process improvement, increase communication and provide process documentation. Process mapping will identify bottlenecks, repetition and delays. They help to define process boundaries, process ownership, process responsibilities and effectiveness measures or process metrics.

Webinar Coverage:

- Definition of process
- Why focus on process
- Process mapping tools
- Process analysis
- Process performance measures

Speaker Profile:

Shri. C. Narendra is currently working as Regional Director at the National Productivity Council's (NPC) Bengaluru office. Trained as a Lead Auditor in ISO 9001, OHSMS (ISO 45001) & HACCP, the incumbent has been involved in the process mapping and analysis since 1991. Has mapped and analyzed various production and business processes as a part of the productivity improvement studies carried out in different categories of industries.



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