

## **Webinar Title : MANAGING HUMAN RELATIONS AT WORKPLACE**

**Registration Fee (including GST):** Rs 299/- (Rupees Two Hundred Ninety Nine Only) per participant inclusive of GST

**Expert Speaker :** Mr. Parag Phukan, a reputed Corporate Trainer and Management consultant

**Webinar Date:** 29.11.2020 **Duration:** 11.00 am to 12.00 hours( One hour)

### **About Webinar (Brief One para):**

Managing Human relations at workplace is dealing with human problems arising from organizational and interpersonal relations.

Congenial and healthy relationships among the members of management and the employees or between individual employees, based on mutual trust and respect, is of paramount importance for overall productivity and progress of an organization.

Human relations is the process of training employees, addressing their needs, fostering a workplace culture and resolving conflicts between different employees or between employees and management. Understanding the ways that human relations can impact the costs, competitiveness and long-term economic sustainability of a business is crucial for survival and growth in today's competitive environment.

Workplace relationships provide a source of employee motivation, which is important to maintaining productivity. Employees who are interested in their work and in the well-being of other employees tend to be more productive than those who are not. This productivity pays obvious financial dividends to the organisations, as it can get more done in less time with fewer costs. Building relationships, by both recognizing an employee's value to the organisation and a concern for their needs, often goes a long way.

Without quality workplace relationships, employees are less likely to be able to develop and share the solutions that a business needs to survive.

**Human relations** skills such as communication and handling conflict can help us create better relationships. Since organisation success depend upon people working together, positive **human relations** skills reduce conflict in the workplace, thereby making the workplace more productive

**The webinar will focus on developing key human relation skills so as to enhance motivational level and creativity of employees for improving productivity.**

### **Webinar Coverage :**

- Defining human relations
- Importance of human relations at workplace
- Principles of human relations
- Key human relations skills
- Highlights on Scientific Management theory of Frederick Taylor
- Human Relations theory of Elton Mayo, elements of human relations at workplace and strategies for improving it,
- Tips for effective interpersonal relations,
- Scientific analysis of the personality traits of different types of employees and how to handle them, etc.
- Challenges of maintaining good human relations in organisations

### **Speaker Profile (Brief One Para & Photograph) :**

Mr Parag Phukan is a highly experienced Corporate Trainer, Management consultant, freelance writer and Director of Guwahati Management Association, State Chair Person, Assam of CIMSME. He is having rich experiences in providing training on HR subjects for various Corporates and Govt. organisations.



### **Register to learn (Key Learning in bullet points) :**

- Principles of human relations
- Key human relations skills
- Scientific Management theories of managing human relations at workplace.
- Practical strategies about effective and healthy human relations
- Tips to analyse the personality traits of boss, peers, subordinates and others

**Date: 29.11.2020**

**Time Slot: 11.00 am to 12.00 hours (Forenoon)**

**With kind regards**

**S.P.Singh  
Regional Director  
National Productivity Council, Chandigarh  
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