

**NATIONAL  
PRODUCTIVITY  
COUNCIL**



**WEBINAR ON**

**PROCESS  
MAPPING,  
ANALYSIS &  
DESIGN**

**WEDNESDAY, AUGUST 26, 2020**

**3:00 PM to 4:00 PM**

**FEE PER PARTICIPANT: Rs. 354/- Incl. GST**

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- Processes are a series of activities designed and have input (s) and output (s).
- Processes are the infrastructure of an organisation and are the primary pipeline through which work flows.
- Process analysis is one of the most important techniques/tools available to an organisation. It is important for any improvement project, and should precede any systems implementation.
- In Process Analysis, entire process flow of an organization is reviewed to arrive at a detailed understanding of the process. It helps in making process improvements through reducing/ eliminating unnecessary activities, wastages.

## SPEAKER

Shri Alok Srivastava

Director (Grade-II)

National Productivity Council

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