



**Speaker**  
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**Registration Fee**

₹ 590/- (Incl. GST)  
Per Participant

**Please Visit for  
Registration**

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**NATIONAL PRODUCTIVITY  
COUNCIL**

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## **NATIONAL PRODUCTIVITY COUNCIL**

Presents Webinar on

# **Managing Conflict at Workplace**

**On 02<sup>nd</sup> September 2020 at 11:00 Hrs. to 13:00 Hrs.**

Conflict is ever present in organizations with people from multiple backgrounds and work styles share space to work towards a common goal. Conflict can be easily resolved, but its nature needs to be understood first in order to arrive at an effective resolution mechanism. No two situations are identical just as no two persons are, hence the conflict resolution should also be as divergent as are the scenarios. Resolving conflict thereby leads to stronger inter-personal bonds, synergistic workplace relations and improvement in overall performance of the people involved.

**Webinar Coverage:** This webinar will help participants identify the nature of conflict occurring at workplace in various situations. The participants will also get to understand the types of conflict and the different conflict resolution mechanisms in a comprehensive manner in order to apply them in real time scenarios happening in everyday work life. The webinar helps them in learning to apply the same to not only avoid and resolve conflict, but also to take better decisions while working with teams and colleagues.

★ Participants will be provided E-Certificate towards Participation