

Webinar Title: **Systematic Problem Solving**

Registration Fee (including GST): - Rs.99/-

About Webinar Program (Brief One para):

Problems exist because people believe they exist. If there were no people, there would be no problems. People are also the ones who decide that a problem has been solved. Problem solving is the most typical human behaviour. Problem solving and decision taking are fundamental to any manager or executive's accomplishment. It is said that all problems are basically problems with people. People are usually also responsible for creating the causes of the problems. Problems are discovered, defined, and solved by people. Organisation where everyone is constantly engaged in problem solving are bound to be better off than organisation that only assign their problem solving to a specific group within the organisation. This necessitates the executives / managers and administrators to be equipped with appropriate skills and techniques of problem identification, definition, best solution, and implementation. Human centered Problem Solving helps in improving the quality of decision making in the organisation leading to increased organisational effectiveness. Use of innovative and creative thinking in problem solving is a fresh approach which is required to be made part of the organisational decision-making process.

Webinar Course Coverage (Specify Module details):

The programme aims at exposing the participants to concepts, processes and techniques of problem solving along with the steps required to institutionalise these in their respective organisations in CC manner i.e., both **contemporary & comprehensive**.

Register to learn (Key Webinar' in bullet points):

- Problem Solving - An overview
- Problem Solving – Tools and Techniques
- Situation Analysis, Problem Identification & Definition
- Decision Making Process
- Creativity and Lateral Thinking
- Idea Generation or Alternative Course of Action & Techniques of Problem Resolution
- Problems and Opportunities
- The human aspect of Problem Solving

Thanks & Regards

NPC Team

Course conducted by Group/ Regional Directorate Name: RD Jaipur

Name & Designation of Course Coordinator: Ms. Aditi Mishra, Dy. Director

Course Coordinator Contact Details: 0141-2703573