

# NATIONAL PRODUCTIVITY COUNCIL

TRAINING PROGRAMME ON

## SYSTEMATIC PROBLEM SOLVING, CONFLICT RESOLUTION AND CHANGE MANAGEMENT

DATE:

**22<sup>nd</sup> to 26<sup>th</sup> March 2027**

PROGRAMME CODE:

**T2627GNR06**

VENUE :

**SRI VIJAYA PURAM  
(PORT BLAIR)**



## 1. ABOUT NPC

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies, and Baseline Surveys.

In addition, services of external professionals and subject matter specialists are also sought on need basis, depending upon the nature and scope of work. NPC extends services from its headquarter at New Delhi and twelve regional offices across the country manned by more than one hundred full time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organisations including Central Government Ministries and State Governments.

## 2. PROGRAMME THEME

This programme aims to equip participants with practical tools and frameworks to address complex challenges, resolve workplace conflicts constructively, and manage organizational change effectively. By fostering analytical thinking, emotional intelligence, and adaptive leadership, the training empowers individuals and teams to create resilient, collaborative, and forward-looking work environments that drive sustainable success.

## 3. LEARNING OBJECTIVES

*This training program prepares participants to:*

- Apply structured problem-solving techniques to identify root causes and develop effective solutions.
- Understand the dynamics of workplace conflict and implement constructive resolution strategies.
- Strengthen interpersonal and communication skills to manage differences and build collaboration.
- Develop emotional intelligence for responding to challenges with empathy and clarity.
- Navigate organizational change with confidence, aligning teams with new goals and directions.
- Build resilience and adaptability in the face of uncertainty and transformation.
- Foster a culture of continuous improvement, innovation, and proactive decision-making.

## 4. BROAD PROGRAMME COVERAGE

*The following topics shall be covered during the training:*

- Foundations of Systematic Problem Solving
- Critical Thinking and Analytical Tools
- Conflict Resolution Strategies and Techniques
- Emotional Intelligence and Effective Communication
- Principles and Processes of Change Management
- Managing Resistance and Building Buy-in
- Leadership in Times of Change and Uncertainty
- Case Studies and Group Exercises
- Action Planning and Personal Development

## 5. METHODOLOGY

The methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions.

## 6. PARTICIPANTS' PROFILE

Officials from Central & State Government Departments, Academic Institutions, Central and State PSUs, Private Sector Units, Co-operative Sector Organizations, Financial Institutions, Banks, Corporations, Universities, Academic Institutions, Labor Unions/Associations.

## 7. FACULTY

The faculty for the training programme will comprise of senior NPC Experts & other renowned and experienced Trainers from the respective field.

## 8. PROGRAMME FEE & VENUE

<b>Programme Order Number</b>	T2627GNR06	
<b>Program Venue</b>	Sri Vijaya Puram (Port Blair)	
<b>Programme Fee</b>	Residential Participants ₹ 75,000/- + 18% GST	Non-Residential Participants ₹ 60,000 /- + 18% GST
<b>For Residential Participants</b>	Check-in at hotel – 22 <sup>nd</sup> March 2027 (12:00 PM) Check-out from Hotel – 26 <sup>th</sup> March 2027 (10:00 AM)	

## 9. PAYMENT DETAILS

<ul style="list-style-type: none"><li>• <b>ECS Payment Details:</b> State Bank of India, GIDC Electronic Estate Gandhinagar Branch; A/c No. 39739716062, IFSC Code. SBIN0007949</li><li>• DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at GANDHINAGAR, GUJARAT</li><li>• NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 24AAATN0402F1Z</li></ul>
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*As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.*

## 10. HOW TO APPLY

*Nominations may be sent to the following address/email:*

<b>Training Program Coordinator:</b> Vikas Meena, Deputy Director, Mob: 8866943946, Email: vikas.meena@npcindia.gov.in	<b>Address:</b> National Productivity Council, Regional Directorate, Gandhinagar E-5, GIDC Electronic Estate, Sec 26 GIDC, Gandhinagar, Gujarat – 382 028
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- *Last date for getting seat confirmation: Two weeks before the program's scheduled date.*
- *Last date for Sending of nominations: Two weeks before the program's scheduled date or until all seats are filled.*



NATIONAL PRODUCTIVITY COUNCIL

APPLICATION FORM FOR NOMINATIONS

Title of Programme: \_\_\_\_\_

Programme Code: \_\_\_\_\_

Programme Duration: \_\_\_\_\_

Venue/ Location: \_\_\_\_\_

Select Participation on Residential Basis

OR Non-Residential Basis

Details of Nominated Participants:

S. No.	Name of Delegate	Designation	Mobile No.	Email ID	Participant Organisation Address (kindly provide full address of correspondence)
1					
2					
3					
4					
5					

Details of Nominating Authority:

S. No.	Name of Nominating Authority	Designation	Mobile No.	Email ID	Nominating Authority Organization Address (kindly provide full address of correspondence)
1					

Select, if Organization is GST Exempted

OR Select, if Organization is Not GST Exempted

SELF DECLARATION ON GST EXEMPTION (OPTIONAL)

*As per GST notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.*

- I/We hereby declare that we meet all the conditions stipulated in the aforementioned GST notifications and qualify for exemption from GST payment for the training program mentioned above.
- I/We acknowledge that any breaches or non-compliance with the specified conditions may result in the collection of GST, interest, and penalty amounts by NPC on behalf of the GST department at a later stage whenever the GST department raises the same to NPC.
- I/We also declare that it is the responsibility of the participant organization to verify their eligibility to avail the benefit, and NPC is not responsible for checking the eligibility.

**\* I certify that the above information is correct**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Place: \_\_\_\_\_

For Organisation who are Not Exempted and having GST registration GST No. (Mandatory) \_\_\_\_\_

(Kindly provide the GST number of organisation on which GST Invoice to be raised)

Organisation PAN No. (Optional) \_\_\_\_\_

Organisation TAN No. (Mandatory on TDS deduction) \_\_\_\_\_

DECLARATION

\*I certify that the above information is correct

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Place: \_\_\_\_\_

## 10. GENERAL INSTRUCTIONS

- Due to limited number of seats, it is recommended to send the nominations as per attached format at the earliest, for ensuring the availability. Acceptance of the nominations is subject to the seat availability and receipt of programme fee latest by the last date for nominations.
- The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s).
- Each participant should carry their ID cards and necessary letters / orders issued by their department for attending the training program.
- The Non-Residential programme fee covers the professional fee towards training, lunch, and refreshments during the training program.
- The fee once deposited is non-refundable, however, substitutions are allowed.
- In the event of unforeseen circumstances leading to the cancellation of the training program, NPC shall not be responsible for any associated charges.
- NPC shall not bear any charges towards participants' to & fro travel from their residence / place of stay and the training program venue. All participants shall make their own arrangement to reach the venue on time as per the programme schedule. Book your travel ticket only after receiving confirmation from the NPC.
- Participants are requested to assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program. NPC shall not be held liable for personal expenses, including but not limited to portage, theft, accidents, health expenses, etc.
- NPC will not provide boarding and lodging before and after the dates of programme. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.
- Settlement of additional bills: The hotel will be instructed to open separate folio for each participant. Participants may directly settle their additional dues regarding family member, laundry, telephone, mini bar, room service, overstay etc. with the hotel before checkout.
- Early check-in and late check-out are subject to the availability at hotel. Hotels are subject to change based on availability.
- The participants shall be awarded Certificate of Participation on successful completion of programme.
- Participants are required to follow the Participants are advised to book their travel tickets only after receiving confirmation of Programme and acceptance of nomination.
- Any other terms and conditions apply as may be notified by NPC at any point of time.
- Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.