



National Productivity Council

## Training Programme on

# Quality Control Tools for Organizational Problem Solving

PROGRAMME CODE: T2425MUM03

23-27 September 2024

(Goa)



## 1. ABOUT NPC

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies and Baseline Surveys. In addition, services of external professionals and subject matter specialists are also sought on need basis, depending upon the nature and scope of work. NPC extends services from its headquarter at New Delhi and 12 regional offices across the country manned by more than 100 full time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organisations including Central Government Ministries and State Governments.

## 2. PROGRAMME THEME

Organizations large and small alike are still grappling with the pandemic and encountering multiple issues related to workplace management, adapting to digital systems, operations and logistics etc that are affecting their overall productivity. Many a times solutions may be simple but identifying the root cause of the problem is a challenge due to inadequate data and lack of knowledge regarding application of Quality Control (QC) tools. Application of QC tools help organizations to improve efficiency in the system, ensure quality and on time delivery of products & services, strengthen the forward and backward linkages, achieve optimum utilisation of Space, Technology & People. Through these organizations will not only attain workplace efficiency but also help employees in experience reduced level of stress and higher morale. Quality Control tools & techniques can be practiced by organizations irrespective of their size or nature of work or type of business viz. manufacturing, financial companies, offices, service organization, educational institutions, private and public organizations etc.

NPC with its vast experience and expertise in training has developed the program “**Quality Control Tools for Organizational Problem Solving**” so that participants with the newly acquired knowledge are motivated to achieve higher productivity, higher quality, higher safety and reduce costs. *The program will train participants in understanding the concepts of Quality Control Tools & Techniques and Data Analysis, equip participants to apply QC Techniques for effectively resolving Organization’s problems. Thereby supporting the organization’s journey towards realizing Self-Reliant India.*

## 3. LEARNING OBJECTIVES

This training program prepares participants to:

- Understand Organizational Change and challenges
- Understand methodology for Data Collection and Analysis
- Learn Quality Control Tools & Techniques
- Plan to implement Quality Control Techniques for resolving problems
- Effectively Communicate at Workplace
- Practice Time and Stress Management Techniques
- Working in functional /inter disciplinary teams for achieving Organizational Goals
- Practice Continuous Improvement in Organization

#### 4. BROAD PROGRAMME COVERAGE

The following topics shall be covered during the training:

- Workplace Management – Space, Technology, People
- Organizational Data Analysis
  - Identification of problem areas and method of exploring the Best possible solution
- Quality Control Tools & Techniques, implementation framework in Workplace
- Communication using ICT & Developing a Positive Attitude
- Teamwork for Organizational Problem Solving

#### 5. METHODOLOGY

Methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions.

#### 6. PARTICIPANTS' PROFILE

Officials from Central & State Government Departments, Academic Institutions, Public Sector Undertakings, Private Sector Units, Co-operative Sector Organizations, Financial Institutions, NBFCs, Corporations, Labour Unions/Associations.

#### 7. FACULTY

The faculty for the training programme will comprise of senior NPC Experts & other renowned and experienced Trainers from the respective field.

#### 8. PROGRAMME FEE & VENUE

<b>Programme Code</b>	T2425MUM03	
<b>Program Venue</b>	Goa	
<b>Programme Fee</b>	Residential Participants ₹ 65,000/- + 18% GST	Non-Residential Participants ₹ 44,000/- + 18% GST
<b>For Residential Participants</b>	Check-in at Hotel – 12:00 PM on 23.09.2024 Check-out from Hotel – 11:00 AM on 27.09.2024	

#### 9. PAYMENT DETAILS

Programme fee inclusive of GST to be paid in advance and proof of payment to be attached along with application form.
<ul style="list-style-type: none"><li>• <b>ECS Payment Details:</b> Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 026501000009207, IFSC Code. IOBA0000265</li><li>• DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI</li><li>• NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 07AAATN0402F1Z8</li></ul>

*As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.*

## HOW TO APPLY

- Please apply in prescribed application format enclosed with this brochure. Nominations may be sent to the following address:
- Last date for Receiving of nominations: 09.09.2024

Dr Arundhati Chattopadhyay Regional Director National Productivity Council, 7 <sup>th</sup> Floor, Novelty Chambers, Grant Road, Mumbai 400007. Mobile: 09869519366 Email: achattopadhyay@npcindia.gov.in	Sh. Gaurav Kadam, Dy. Director Email: kg.ramdass@npcindia.gov.in Mobile No.: +91-8169039962;
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**NATIONAL PRODUCTIVITY COUNCIL**  
**5-6 Institutional Area, Lodhi Road, New Delhi – 110003**

**APPLICATION FORM FOR NOMINATIONS**

Title of Programme: **Quality Control Tools for Organizational Problem Solving**

Programme Code: **T2425MUM03**

Programme Duration: **23-27 September 2024**

Venue/ Location: **Goa**

Select Participation on Residential Basis  OR Non-Residential Basis

**Details of Nominated Participants:**

S. No	Name of Delegate	Designation	Mobile No.	Email ID	Participant Organisation Address (kindly provide full address of correspondence)
1					
2					
3					
4					
5					

**Details of Nominating Authority:**

S. No	Name of Nominating Authority	Designation	Mobile No.	Email ID	Nominating Authority Organization Address (kindly provide full address of correspondence)
1					

Select, if Organization is GST Exempted  OR Select, if Organization is Not GST Exempted

**SELF DECLARATION ON GST EXEMPTION (OPTIONAL)**

*As per GST notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.*

- I/We hereby declare that we meet all the conditions stipulated in the aforementioned GST notifications and qualify for exemption from GST payment for the training program mentioned above.
- I/We acknowledge that any breaches or non-compliance with the specified conditions may result in the collection of GST, interest, and penalty amounts by NPC on behalf of the GST department at a later stage whenever the GST department raises the same to NPC.
- I/We also declare that it is the responsibility of the participant organization to verify their eligibility to avail the benefit, and NPC is not responsible for checking the eligibility. \*I certify that the above information is correct

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ and Place: \_\_\_\_\_

For Organisation who are Not Exempted and having GST registration GST No. (Mandatory) \_\_\_\_\_  
(Kindly provide the GST number of organisation on which GST Invoice to be raised)  
Organisation PAN No. (Optional) \_\_\_\_\_  
Organisation TAN No. (Mandatory on TDS deduction)) \_\_\_\_\_

**DECLARATION**

\*I certify that the above information is correct

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ and Place: \_\_\_\_\_

## 10. GENERAL INSTRUCTIONS

- ❖ Due to limited number of seats, it is recommended to send the nominations as per attached format at the earliest, for ensuring the availability. Acceptance of the nominations is subject to the seat availability and receipt of programme fee latest by the last date for nominations.
- ❖ The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s). The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ Each participant should carry their ID cards and necessary letters / orders issued by their department for attending the training program.
- ❖ The Non-Residential programme fee covers the professional fee towards training, lunch and refreshments during the training program. The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ NPC shall not bear any charges towards participants' to & fro travel from their residence / place of stay and the training program venue. All participants shall make their own arrangement to reach the venue on time as per the programme schedule.
- ❖ Participants are requested to assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program.
- ❖ NPC will not provide boarding and lodging before and after the dates of programme. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.
- ❖ Settlement of additional bills: The hotel will be instructed to open separate folio for each participant. Participants may directly settle their additional dues regarding family member, laundry, telephone, mini bar, room service, overstay etc. with the hotel before checkout.
- ❖ The participants shall be awarded Certificate of Participation on successful completion of programme.
- ❖ Any other terms and conditions apply as may be notified by NPC at any point of time.
- ❖ Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.
- ❖ Participants are required to follow the necessary COVID protocols during training.