



TRAINING PROGRAM ON

**INTERNAL AUDITOR'S TRAINING
ON INTEGRATED MANAGEMENT
SYSTEM
(ISO 9001, ISO 14001, ISO 45001)**

PROGRAM CODE :- TP/22-23-36

SHILLONG

13TH to 17th March 2023

1. ABOUT NATIONAL PRODUCTIVITY COUNCIL

National Productivity Council (NPC) is an autonomous organization under the Department of Promotion of Industry and Internal Trade, Ministry of Commerce & Industry, Government of India. The present expertise available in NPC has a resource base of professionals from fields such as Economics, Industrial Engineering, Human Resource Management, Energy, Environment, IT, Project Monitoring and Evaluation, Research Studies and Baseline Surveys. In addition, the services of external professionals and subject matter specialists are also sought on a need basis, depending upon the nature and scope of work. NPC extends services from its headquarters in New Delhi and 12 regional offices across the country manned by more than 100 full-time professionals. NPC has professionals from diverse fields to provide Consultancy, Capacity Building and Project Monitoring Unit (PMU) services to various organizations including Central Government Ministries and State Governments.

2. PROGRAMME THEME

Quality Management has been experienced as a very successful organizational process to satisfy customer requirements every time through a system of planning, control and continuous improvement by involving everyone in the organisation. To achieve TQM (Total Quality Management) goal, in addition to the commitment and involvement of the human system, an organisation is required to have a sound quality management system, the strength of which determine the success or failure of a company. The basic objective behind the journey of the Quality Management System (QMS: ISO 9001) is to fulfil the requirements of customers, complying with statutory/regulatory requirements for customer satisfaction along with organizational performance improvement for sustainable competitive advantage

Environmental Management has become an integral part of any business organisation to have a sustainable model of growth. ISO 14001 (EMS) is the standard of ISO that deals with the nuances on the EMS and can be instrumental to have a properly documented system in place to address the challenges faced by an organization with regard to Environment management.

Occupational Health and safety is one of the most important factors in the growth of an organization and its productivity. The burden of occupational injuries and diseases is significant, both for employers and the wider economy, resulting in losses from early retirements, staff absence etc. ISO 45001:2018 specifies requirements for an occupational health and safety (OH&S) management system, and gives guidance for its use, to enable organizations to provide safe and healthy workplaces by preventing work-related injury and ill health, as well as by proactively improving their OH&S performance.

3. LEARNING OBJECTIVES

- ❖ Understanding the different aspects of Quality Management
- ❖ Understanding the aspects of the Environment Management System
- ❖ The requirements of ISO 9001, ISO 14001 & 45001 in terms of implementation in an organisation
- ❖ A step-by-step approach to implementing the ISO 9001, 14001 & 45001 standards
- ❖ Internal and External Audits for ISO 9001, ISO 14001 and ISO 45001

4. BROAD PROGRAM COVERAGE

The following topics shall be covered during the training Program

- ❖ Introduction to various aspects of Quality
- ❖ Introduction to ISO 9001, ISO 14001 & 45001
- ❖ Various aspects of the implementation of QMS, OHS and EMS
- ❖ Step by step approach during the implementation of ISO
- ❖ Aspects of internal and external auditing with respect to ISO 9001, 14001 & 45001

5. METHODOLOGY

The methodology of the training program would be participative in nature. The sessions would be based on conceptual deliberations, case studies, success stories and group exercises/discussions.

6. PARTICIPANTS' PROFILE

All employees across middle & Senior management levels (Non-IT Professionals) working in Ministries, Central & State PSUs, Central & State Government Departments and other manufacturing and process industries.

7. FACULTY

The faculty for the training programme may comprise senior NPC Experts & other renowned and experienced Trainers from the respective field. The training methodology will have a focus on interactive discussions, small group activities, business games, exercises, role plays, videos, and presentations

8. PROGRAMME FEE & VENUE

Programme Code	TP/22-23/36	
Program Venue	Shillong	
Programme Fee	<u>Residential Participants</u> ₹ 55,000/- + 18% GST	<u>Non-Residential Participants</u> ₹ 30500/- + 18% GST
For Residential Participants	Check-in at hotel: 12 noon onwards on 13 th March 2023 Check-out from Hotel: Before 11 am on 17 th March 2023	

9. PAYMENT DETAILS

Programme fee inclusive of GST to be paid in advance and proof of payment to be attached along with the application form.

- **ECS Payment Details:** Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 026501000009207, IFSC Code. IOBA0000265
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- NPC'S PAN No: AAATN0402F, NPC'S GSTIN: 07AAATN0402F1Z8

As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services are provided to the Central Government, State Government, UT Administration under any training programme for which total expenditure is borne by the Central Government, State Government, UT Administration.

NPC shall offer a 10% discount on the programme fee to organizations sponsoring 3-5 participants and a 15% discount on the programme fee to organizations sponsoring more than 5 participants.

10. HOW TO APPLY

Please apply in the prescribed application format enclosed with this brochure. Nominations may be sent to the following address:

<p>The Training Coordinator National Productivity Council (NPC) 5-6 Institutional Area, Lodhi Road, New Delhi – 110003 Email Id: npctraining@npcindia.gov.in; Tel: 011-24607319</p>	<p>Program Coordinator Shri Manoj Kumar Verma Deputy Director NPC Regional Directorate, Guwahati Email Id: mk.verma@npcindia.gov.in Mobile: 9613970803</p>
--	--

Last date for Receiving nominations: 1st March 2023

11. GENERAL INSTRUCTIONS

- ❖ Due to a limited number of seats, it is recommended to send the nominations as per the attached format at the earliest, for ensuring availability. Acceptance of the nominations is subject to the seat availability and receipt of the programme fee latest by the last date for nominations.
- ❖ The Residential programme fee covers the professional fees towards training, board & lodge of the Participant(s). The fee once deposited is non-refundable, however, substitutions are allowed.
- ❖ Each participant should carry their ID cards and necessary letters/orders issued by their department for attending the training program.
- ❖ The Non-Residential programme fee covers the professional fee for training, lunch and refreshments during the training program. The fee once deposited is non-refundable, however, substitutions are allowed. Boarding and lodging facilities shall not be provided to Non-residential participants
- ❖ NPC shall not bear any charges towards participants' to & fro travel from their residence/place of stay and the training program venue. All participants shall make their own arrangements to reach the venue on time as per the programme schedule.
- ❖ Participants are requested to assure their health and safety during the training period and NPC will not be liable for medical expenses incurred by the participants during the program.
- ❖ NPC will not provide boarding and lodging before and after the dates of the programme. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.
- ❖ Settlement of additional bills: The hotel will be instructed to open a separate folio for each participant. Participants may directly settle their additional dues regarding a family member, laundry, telephone, mini bar, room service, overstay etc. with the hotel before checkout.
- ❖ The participants shall be awarded a Certificate of Participation on successful completion of the programme.
- ❖ Any other terms and conditions apply as may be notified by NPC at any point of time.
- ❖ Referring to GST guidelines, you are requested to confirm the applicability of GST payment for your department.
- ❖ Participants are required to follow the necessary COVID protocols during training.



NATIONAL PRODUCTIVITY COUNCIL
5-6 Institutional Area, Lodhi Road, New Delhi – 110003
npctraining@npcindia.gov.in

APPLICATION FORM FOR NOMINATIONS

Title of Programme:

Programme Code:

Programme Duration:

Location:

Details of Nominated Participants:

S. No	Name of Delegate	Designation	Mobile No.	Email ID	Official Address for correspondence
1					
2					
3					
4					
5					

Details of Nominating Authority:

Name:

Designation:

Organization:

Address

Contact Number:

Email ID:

Signature

Details of Proof of payment of Programme fee (*RTGS / NEFT Details; Cheque, DD*):

Payment Particulars

- **ECS Payment Details:** Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 026501000009207, IFSC Code. IOBA0000265
- In case of ECS Payment, the payment details should be intimated accordingly along with UTR number
- DD/Cheque should be drawn in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- Programme Fees per Participant plus GST to be paid in advance
- PAN No: AAATN0402F, GSTIN: 07AAATN0402F1Z8



National Productivity Council

(Under Department for Promotion of Industry and Internal Trade)

Ministry of Commerce and Industry, Government of India

5-6, Institutional Area, Lodhi Road

New Delhi - 110003

Tel: +91-11-24607319

npctraining@npcindia.gov.in