



## PROJECT NOTIFICATION

Reference No.: 273

<b>Date of Issue</b>	25 January 2024
<b>Project Code</b>	24-CP-53-GE-TRC-A
<b>Title</b>	Development of Public-sector Productivity Specialists
<b>Timing</b>	1 April 2024–5 April 2024
<b>Hosting Country(ies)</b>	Philippines
<b>Venue City(ies)</b>	Not Applicable
<b>Modality</b>	Online
<b>Implementing Organization(s)</b>	Development Academy of the Philippines and APO Secretariat
<b>Participating Country(ies)</b>	All Member Countries
<b>Overseas Participants</b>	38
<b>Local Participants</b>	12
<b>Closing Date</b>	15 March 2024
<b>Remarks</b>	Not applicable

<b>Objectives</b>	Introduce the concepts, approaches, tools, and techniques needed by productivity specialists in the public sector; equip participants with required skillsets and competencies as productivity specialists; and explore the roles of productivity specialists in supporting improvement initiatives in public-sector organizations.
<b>Rationale</b>	The public sector faces challenges in delivering services amid evolving circumstances. There is a need to integrate new technologies, enhance capacities, and promote innovations to ensure flexibility in service provision. As part of capacity-building initiatives, this course will cover the required skillsets to improve management practices and strengthen public services in the current environment.
<b>Background</b>	<p>In the postpandemic period, many public-sector organizations have adopted flexible/hybrid work arrangements. This shift has implications for employees, requiring them to adopt digital technologies and innovation, while ensuring service delivery and enhancing productivity.</p> <p>The APO has undertaken various initiatives to improve the motivation and skill level of public officials, strengthen management systems, and enhance performance given the changing environment and current commitment to public-service renewal in many members.</p> <p>This training course is based on the APO Public-sector Productivity Program Framework and course manual on Developing Productivity Specialists in the Public Sector. It will explain concepts, approaches, tools, and techniques to develop participants' competencies as public-sector productivity specialists. The NPOs are encouraged to give priority for the participants who completed this course to attend the face-to-face in the future.</p>
<b>Topics</b>	Overview of public-sector productivity in APO members; APO Public-sector Productivity Framework; Role of the public sector and emerging global trends in improving productivity; Performance management and public-sector leadership; Citizen-centered public service delivery; Tools for improving organizational productivity; e-Government; and Regulatory reform.
<b>Outcome</b>	Enhanced understanding of the role of the public sector, global trends to improve its productivity, and skillsets required to improve the performance of public-sector organizations.
<b>Qualifications</b>	Policymakers and government officials, representatives of local government units and enterprises, and NPO staff working on public administration, training, and education programs for the public sector.

Please refer to the implementation procedures circulated with this document for further details.



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