



PROJECT NOTIFICATION

Reference No.: 338

Date of Issue	19 March 2024
Project Code	24-CL-12-GE-DLN-A
Title	APO e-Course on Performance Management Systems in the Public Sector
Timing	29 November 2024
Hosting Country(ies)	APO Secretariat
Venue City(ies)	Not Applicable
Modality	Digital Learning
Implementing Organization(s)	APO Secretariat
Participating Country(ies)	Open
Overseas Participants	Not Applicable
Local Participants	Not Applicable
Closing Date	Not Applicable
Remarks	Timing is the launch date of the e-course.

Objectives	Acquire basic understanding of emerging concepts, principles, and values of performance management in public-sector organizations; learn about different models and applications of performance management systems in the public sector; and understand effective performance management in practice.
Rationale	Performance management systems are important in transforming institutional strategies into results in the public sector. They contribute to the efficiency and effectiveness of the public sector, in addition to improving service quality and enhancing citizen satisfaction.
Background	<p>Performance management involves setting goals and ensuring that they are achieved through a planning and control cycle. It comprises activities, tools, and mechanisms to measure and evaluate results to improve performance. In the public sector, it improves service effectiveness and has positive impacts on outcomes for citizens.</p> <p>The APO has undertaken many projects on public-sector reform. In collaboration with the COE on Public-sector Productivity, this course is designed to enhance public-sector performance management system applications in APO members.</p>
Topics	Overview of performance management applications in the public sector; Principles and models of performance management systems; Performance management and productivity; Evaluating performance management systems; and Performance management systems and citizen satisfaction.
Outcome	Enhanced understanding of the principles and applications of performance management systems in the public sector through different models and systems and ability to strengthen performance management systems in public-sector organizations to raise productivity.
Qualifications	Open to all participants in APO members and nonmembers.

Please refer to the implementation procedures circulated with this document for further details.



Dr. Indra Pradana Singawinata
Secretary-General

IMPLEMENTATION PROCEDURES FOR APO E-COURSES (DIGITAL LEARNING)

1. Modality of Implementation

- a. The course is offered through the APO e-learning platform: <https://www.apo-elearning.org>
- b. Participants should register on this portal and create their own accounts.
- c. Certificates of completion will be provided for those who satisfactorily complete all the modules of the course, including quizzes and final examination.

2. Methodology

Module study, additional study material for participants, quizzes for self-assessment, and final examination.

3. Requirement for Participants

- a. Have necessary devices and software comprising a computer/smartphone, updated browser, microphone, and speaker or headphones.
- b. Access to internet connections.
- c. Completion of all the modules, quizzes, and final examination.
- d. The APO e-certificate will be given to participants who score a minimum of 70% on the final examination.

4. Financial Arrangements

The APO will meet the assignment costs for resource persons to develop the course modules including quizzes and final examination.

5. Actions by APO Members

- a. Promote the course nationwide.
- b. Provide the link to the APO e-learning platform on NPOs' websites and social network services.

6. Actions by the APO Secretariat

- a. Identify and assign the resource person(s) to develop the course.
- b. Announce course commencement on the APO website and social network services.