

**E-Learning Course Title:** Business Performance Improvement through Process Focus

Registration Fee (including GST):- Rs.1000/-

**Kindly Register before 30 November, 2020**

**Commencement Date/Week:** 1st Week of December 2020 (User Login details to access the course will be communicated to the registered user in the 1st week of December, 2020)

**About eLearning Program:** - A process is a series of steps and decisions involved in the way work is completed. We may not realize it, but processes are everywhere and in every aspect of our leisure and work. Processes are fundamental to the human activities. The purpose of process mapping is for organizations and businesses to improve efficiency.

Process maps provide insight into a process, help teams brainstorm ideas for process improvement, increase communication and provide process documentation. Process mapping will identify bottlenecks, repetition and delays. They help to define process boundaries, process ownership, process responsibilities and effectiveness measures or process metrics.

Business process reengineering (BPR) is the practice of rethinking and redesigning the way work is done to better support an organization's mission and reduce costs. Within the framework of this basic assessment of mission and goals, re-engineering focuses on the organization's business processes—the steps and procedures that govern how resources are used to create products and services that meet the needs of particular customers or markets. As a structured ordering of work steps across time and place, a business process can be decomposed into specific activities, measured, modeled, and improved. It can also be completely redesigned or eliminated altogether. Re-engineering identifies, analyzes, and re-designs an organization's core business processes with the aim of achieving improvements in critical performance measures, such as cost, quality, service, and speed.

**E Learning Course Coverage:-** Module 1 – Understanding Business Process Mapping and Module 2 – Business Process Reengineering.

**Register to learn:**

- Definition of process
- Why focus on process
- Process mapping tools
- Process analysis
- Process performance measures
- Origin & Definition of BPR
- Key words of reengineering
- Objectives of reengineering
- BPR – maintaining the balance
- Characteristics of reengineering
- Selection of the process for reengineerin

**Thanks & Regards**

NPC Team

Course conducted by Group/ Regional Directorate Name:- RD Bengaluru

Name & Designation of Course Coordinator: C. Narendra, Director

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