INTRODUCTION
In view of the recent political innovations globally, owing to the changes taking place in technological, socio-political and economic fronts, it is important to gain a steady grasp of how new information technology trends could raise the quality of government performance in ways that would satisfy citizen demands. Outstanding government performance reflects the processes for timely making and implementing decisions. It assures that transparency and accountability as well as views and voices of all (in society/organization) are heard in decision-making. It is also responsive to the present and future needs of society.

Information & Communication Technology (ICT) being one of the major drivers for the rapid changes taking place globally and has brought a tremendous paradigm shift in all the fields. New modes of policy consultation are experimented to improve citizen engagement in the policy deliberation process. Information technology trends such as social media, mobile technology and applications are utilized to allow various stakeholders to present their perceptions on public issues.

The programme, therefore, seeks to address the role of ICT in promoting government performance. It presents various efforts to integrate ICT in implementation of policies and administrative reforms needed for government performance. The drivers and challenges to such initiatives will also be examined.

COURSE COVERAGE
- Understanding Performance Management in Government Sector
- Performance measurement framework
- Role of ICT in organizational performance
- Productivity & Performance Management

TARGET GROUP
The programme is aimed at officials of all levels from state and central Governments, Public Sector Units, Financial/Academic/ Research Institutions. No prior experience of handling IT or e-Governance projects is essential.

PARTICIPANT FEE
The programme fees on residential basis is Rs 51000/- plus 18% GST per Participant. The Non-residential participation fees will be Rs. 40000/- plus 18% GST per participant. The residential participation fee includes the boarding/lodging charges and cost of programme material. The programme is residential.
FACULTY AND METHODOLOGY
The faculty would include specialists from NPC & invited speakers from organizations of eminence. The methodology would lay emphasis on experiential learning through presentations, discussions and case studies besides conceptual tutorials.

VENUE & DATES

<table>
<thead>
<tr>
<th>Programme Dates &amp; Venues</th>
<th>Jan 14-18, 2019 at Port Blair</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programme Code</td>
<td>NPC/HQ/IT/TRG/09/2019-20</td>
</tr>
<tr>
<td>Check in time at Hotel/Resort</td>
<td>Jan 14, 2019 Afternoon</td>
</tr>
<tr>
<td>Check out time at Hotel/Resort</td>
<td>Jan 18, 2019 Forenoon</td>
</tr>
</tbody>
</table>

NPC will not provide accommodation before or after the above mentioned dates. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.

REGISTRATION
Nominations indicating the names of officials and designations with full contact details including e-mail addresses along with the crossed cheque/demand draft for participation fee drawn in favour of National Productivity Council and Payable at New Delhi may be forwarded to: Sh. Nikhil Panchbhai, Group Head (IT & KM).

PAYMENT DETAILS
- Fees to be paid by DD/Cheque in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- PAN NO : AAATNO402F, GST No.07AAATN0402F1Z8
- ECS Payment Details : Indian Overseas Bank, 70, Golf Link, New Delhi Branch ; A/c No. 02650100000 9207, NEFT/RTGS/IFSC No. IOBA0000265
- In case of ECS Payment, the payment details should be intimated accordingly

GENERAL INSTRUCTIONS
- GST applicable as per GOI Rules.
- Due to limited number of seats, it is recommended to inform us at the earliest about participation.

FORTHCOMING TRAINING PROGRAMMES

<table>
<thead>
<tr>
<th>Programme</th>
<th>Venue</th>
<th>Dates</th>
<th>Participation Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good Governance &amp; Transparency through RTI</td>
<td>Goa</td>
<td>Feb. 18-22, 2019</td>
<td>Rs.48000/- +GST (Residential) Rs.38000/- +GST (Non-Residential)</td>
</tr>
<tr>
<td>Enhancing Organizational Productivity through ICT</td>
<td>Kanyakumari</td>
<td>March 11-15, 2019</td>
<td>Rs.48000/- +GST (Residential) Rs.38000/- +GST (Non-Residential)</td>
</tr>
</tbody>
</table>

For further details of programme, please visit: www.npcindia.gov.in

FOR FURTHER DETAILS PLEASE CONTACT
Shri Nikhil Panchbhai, Group Head (IT&KM)
NATIONAL PRODUCTIVITY COUNCIL
Utpadakta Bhawan, 5-6, Institutional Area
Lodi Road, New Delhi - 110003
Ph.: 011-24607321/ Mobile No: 08368398480;
E-Mail: nikhil.p@npcindia.gov.in

Ms. Usha Singh, JFO (IT&KM)
Ph.: 011-24607319
E-mail: usha.singh@npcindia.gov.in
FAX No-011-24615002
Website: www.npcindia.gov.in