INTRODUCTION
In the knowledge society, in which we live today, acquisition of information and new knowledge and its application have intense and pervasive impact on processes of taking informed decisions, resulting in overall productivity gains. RTI Act has empowered common man to observe and scrutinize the public actions with a view to developing an understanding about the outcome of public activities and /or providing feed back for rectifying the deficiencies in policy planning and the execution of programmes. The Act has become a milestone in the direction to bring systematic change in governance through introducing participation, transparency, accountability and probity in administration. The program has been designed to address the challenges faced by RTI respondents & others across all government departments. This program will enrich participants with effective communication skills to reply to RTI queries.

COURSE COVERAGE
- Introduction to Good Governance
- Roles and Responsibilities of the Stakeholders in RTI
- Role of ICT in RTI/Records Management
- RTI Application, Process, RTI Appeal and Complaint Process
- Role ICs & Case Studies
- Process reforms for Service Delivery in Government Sector

TARGET GROUP
The programme is aimed at officials of all levels from state and central Governments, Public Sector Units, Financial/Academic/Research Institutions.

PARTICIPANT FEE
The programme fees on residential basis is Rs. 48000/- plus 18% GST per Participant. The Non-residential participation fees is Rs. 38000/- plus 18% GST per participant. The residential participation fee includes the boarding/lodging changes and cost of programme material. The programme is residential.

FACULTY AND METHODOLOGY
The faulty would include specialists from NPC & invited speakers from organizations of eminence. The methodology would lay emphasis on experiential learning through presentations, discussions and case studies besides conceptual tutorials.
VENUE & DATES

<table>
<thead>
<tr>
<th>Programme Dates &amp; Venues</th>
<th>Feb. 18-22, 2019 at Goa</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programme Code</td>
<td>NPC/HQ/IT/TRG/10/2018-19</td>
</tr>
<tr>
<td>Check in time at Hotel/Resort</td>
<td>Feb 18, 2019 (Afternoon)</td>
</tr>
<tr>
<td>Check out time at Hotel/Resort</td>
<td>Feb 22, 2019 (Forenoon)</td>
</tr>
</tbody>
</table>

NPC will not provide accommodation before or after the above mentioned dates. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.

REGISTRATION

Nominations indicating the names of officials and designations with full contact details including e-mail addresses along with the crossed cheque/demand draft for participation fee drawn in favour of National Productivity Council and Payable at New Delhi may be forwarded to: Sh. Nikhil Panchbhai, Group Head (IT).

PAYMENT DETAILS

- Fees to be paid by DD/Cheque in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- PAN NO.: AAATN0402F and GSTIN No. 07AAATN0402F1Z8
- ECS Payment Details: Indian Overseas Bank, 70, Gold Link, New Delhi Branch; A/c No. 026501000009207, NEFT/RTGS/IFSC No. IOBA0000265
- In case of ECS Payment the payment details should be intimated accordingly

GENERAL INSTRUCTIONS

- GST applicable as per GOI Rules.
- Due to limited number of seats, it is recommended to inform us at the earliest about participation.

FORTHCOMING TRAINING PROGRAMMES

<table>
<thead>
<tr>
<th>Programme</th>
<th>Venue</th>
<th>Dates</th>
<th>Participation Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enhancing Organizational Productivity through ICT</td>
<td>Kanya kumari</td>
<td>March 11-15 2019</td>
<td>48000+GST (Residential)</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>38000+GST (Non-Residential)</td>
</tr>
</tbody>
</table>

FOR FURTHER DETAILS PLEASE CONTACT

Shri Nikhil Panchbhai, Group Head (IT)  
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