INTRODUCTION
In view of the recent political innovations globally, owing to the changes taking place in technological, socio-political and economic fronts, it is important to gain a steady grasp of how new information technology trends could raise the quality of government performance in ways that would satisfy citizen demands. Outstanding government performance reflects the processes for timely making and implementing decisions. It assures that transparency and accountability as well as views and voices of all (in society/organization) are heard in decision-making. It is also responsive to the present and future needs of society.
Information & Communication Technology (ICT) being one of the major drivers for the rapid changes taking place globally and has brought a tremendous paradigm shift in all the fields. New modes of policy consultation are experimented to improve citizen engagement in the policy deliberation process. Information technology trends such as social media, mobile technology and applications are utilized to allow various stakeholders to present their perceptions to public issues.
The programme, therefore, seeks to address the role of ICT in promoting government performance. It presents various efforts to integrate ICT in implementation of policies and administrative reforms needed for government performance. The drivers and challenges to such initiatives will also be examined.

COURSE COVERAGE
- Understanding Performance Management in Government Sector
- Performance measurement framework
- Role of ICT in organizational performance
- Productivity & Performance Management

TARGET GROUP
The programme is aimed at officials of all levels from state and central Governments, Public Sector Units, Financial Institutions and/or Academic Institutions. No prior experience of handling IT or e-Governance projects is essential.

PARTICIPANT FEE
The programme fee on residential basis is Rs 48000/- plus 18% GST per Participant. The Non-residential participation fees will be Rs. 38000/- plus 18% GST per participant. As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, Union Territory Administration under any training programme for which total expenditure is borne by the Central Government, State Government, Union territory administration. The residential participation fee includes the boarding/lodging charges and cost of programme material. The programme is residential.

FACULTY AND METHODOLOGY
The faculty would include specialists from NPC & invited speakers from organizations of eminence. The methodology would lay emphasis on experiential learning through presentations, discussions and case studies besides conceptual tutorials.

VENUE & DATES

<table>
<thead>
<tr>
<th>Programme Dates &amp; Venues</th>
<th>May 21-25, 2018 at Manali</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programme Code</td>
<td>NPC/HQ/IT/TRG/01/2018-19</td>
</tr>
<tr>
<td>Check in time at Hotel/Resort</td>
<td>May 21, 2018 Afternoon</td>
</tr>
<tr>
<td>Check out time at Hotel/Resort</td>
<td>May 25, 2018 Forenoon</td>
</tr>
</tbody>
</table>

NPC will not provide accommodation before or after the above mentioned dates. Participants planning to stay longer than the scheduled duration should arrange the same at their own cost.

REGISTRATION
Nominations indicating the names of officials and designations with full contact details including e-mail addresses along with the crossed cheque/demand draft for participation fee drawn in favour of National Productivity Council and Payable at New Delhi may be forwarded to: Sh. Nikhil Panchbhui, Group Head (IT & KM).

PAYMENT DETAILS
- Fees to be paid by DD/Cheque in the name of NATIONAL PRODUCTIVITY COUNCIL payable at NEW DELHI
- PAN NO : AAATNO402F, GST No. AAATNO402FST002
- ECS Payment Details : Indian Overseas Bank, 70, Golf Link, New Delhi Branch; A/c No. 02650100009207, NEFT/RTGS/IFSC No. 10BA0000265
- In case of ECS Payment, the payment details should be intimated accordingly

GENERAL INSTRUCTIONS
- GST applicable as per GOI Rules.
- Due to limited number of seats, it is recommended to inform us at the earliest about participation.

FORTHCOMING TRAINING PROGRAMMES

<table>
<thead>
<tr>
<th>Programme</th>
<th>Venue</th>
<th>Dates</th>
<th>Participation Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Digital Transformation through e-Governance</td>
<td>Kodaikanal</td>
<td>18-22 June 2018</td>
<td>Rs.48000/-+GST (Residential) Rs.38000/-+GST (Non-Residential)</td>
</tr>
<tr>
<td>Enhancing Organizational Productivity through IT</td>
<td>Munnar</td>
<td>16-20 July 2018</td>
<td>Rs.48000/-+GST (Residential) Rs.38000/-+GST (Non-Residential)</td>
</tr>
</tbody>
</table>

For further details of programme, please visit: www.npcindia.gov.in

FOR FURTHER DETAILS PLEASE CONTACT
Shri Nikhil Panchbhui, Group Head (IT&KM)
Ph.: 011-24607321/ Mobile No: 9868751912;
E-Mail: nikhil.p@npcindia.gov.in
Ms. Usha Singh, JFO (IT&KM)
Ph.: 011-24607319
E-mail: usha.singh@npcindia.gov.in
FAX No-011-24615002
Website: www.npcindia.gov.in

Dear Sir/Madam,

National Productivity Council is an autonomous organization under the Ministry of Commerce and Industry, Govt. of India. NPC plays a catalytic role in productivity promotion by undertaking consultancy, training and research assignments in frontier areas of management and technology oriented disciplines. National Productivity Council is organizing residential training program on Role of ICT in driving Government Performance From May 21-25, 2018 at Manali.

The programme is designed for officials working across different functional areas of management including administration, finance, personnel & training/HRD, etc. from State and Central Government Departments/Ministries, Public Sector Units, Financial Institutions and/or Academic and/or Research Institutions. The details of the programme and their coverage are provided with brochure enclosed herewith.

We are sure that your organization would take advantage of this opportunity by sponsoring delegates to the programme. Nomination indicating the name(s) of the participants, designation, contact address, e-mail id, phone/mobile number and FAX number etc. along with a crossed cheque/demand draft of participation fees on residential basis is Rs 48,000/- plus 18% GST Per Participant. The Non-residential participation fees will be Rs. 38000/- plus 18% GST per participant favouring “National Productivity Council” and payable at New Delhi may be forwarded to the undersigned.

As per GOI notification No. 9/2017-Integrated Tax (Rate) dated 28.06.17, Sr. No. 75, Heading 9992 (at page no. 19 of the notification) No GST is applicable where Services provided to the Central Government, State Government, Union Territory Administration under any training programme for which total expenditure is borne by the Central Government, State Government, Union territory administration.

Thanking you and looking forward to receive nominations.

Yours faithfully

( Nikhil Panchbhaji)  
Group Head (IT & KM)