NATIONAL PRODUCTIVITY COUNCIL
(Under Ministry of Commerce & Industry, Government of India)
ANNOUNCES RESIDENTIAL TRAINING PROGRAMME ON

“Systematic Problem Solving, Conflict Resolution and Change Management”

From 11th - 15th March 2019
at Port Blair
INTRODUCTION
Systematic Problem Solving, Conflict Resolution and Change Management are the fundamentals to any manager or executive's work accomplishment. Increasing complexities of work environment are forcing executives and managers to cope up with newer and difficult situations. Yesterday's solutions and ad-hoc decisions are not likely to deliver the desired results. Existing knowledge base is not likely to be of any help in taking advantage of the arising opportunities. This necessitates the executives / managers / officers to be equipped with appropriate skills and techniques of problem identification, definition, identifying best solution and implementation. Systematic Problem Solving, Conflict Resolution and Change Management helps in these stages while taking a holistic view of the situation. Use of change management is a fresh approach which is required to be made part of the organisational decision making process. This program helps in improving the quality of decision making in the organisation leading to increased organisational effectiveness.

BROAD COURSE CONTENTS
✦ To understand the concept, process and techniques of Systematic Problem Solving, Conflict Resolution and Change Management.
✦ To enable the participant to develop specific systematic problem solving skills in order to enhance their contribution to the organisational decision making.
✦ Systematic Problem Solving, Conflict Resolution and Change Management: Tools & Techniques
✦ Decision Making Skills, Creativity & Lateral Thinking
✦ Idea Generation: Tools & Techniques & The human Centered Problem Solving

PARTICIPANTS PROFILE
All employees across all levels, working in Ministries, Central & State Government Departments, Central and State PSUs, Banks and financial institutions, Boards, Administrative Bodies, Co-operative Sector, Universities, Academic Institutions etc.

PAYMENT DETAILS
Fee is to be paid by DD/Cheque in the name of “National Productivity Council”
PAN No : AAATN0402F
GST No. : 24AAATN0402F1ZC

ECS Payment details :
Indian Overseas Bank,
70, Golf Link Branch, New Delhi
SB A/C No. 026501000009207;
MICR – 110020007;
IIFSC No. IOBA0000265
In case of ECS payment (NEFT/ RTGS), the payment detail and UTR number may kindly be intimated (email) to programme coordinator.

*It is advisable to promote E- Payment mode like ECS/NEFT/RTGS.
The fee once deposited is Non-refundable, however substitutions are allowed.

Programme starts on 11-03-2019 at 1430 hrs.

Check Out at Hotel/Resort Before 11 AM on 15th March 2019

Programme closes on 15-03-2019 at 1100 hrs.

The nominating authority should ensure that the nominations are sent with Nominating authorities & Participant's Name, Designation, Department/Section/E-Mail, Landline, Fax & Mobile Nos. in letter, without fail, to facilitate proper communication. For any correspondence related to this programme please mention the reference no.: P.O No: NPC / GN / IE / T12/135 / 2018-19

GENERAL INSTRUCTIONS

- Last date for receiving nominations is 4th March 2019
- The residential participation fee covers the Professional fees towards training, Board & Lodge of the Participant(s) and site visits.
- The fee once deposited is Non-refundable, however substitutions are allowed.
- Acceptance of the nominations is/are subject to the seat availability and receipt of the participation fee latest by last date for Nominations.
- NPC will not provide accommodation before or after the above mentioned dates. Participants planning to stay longer than the schedule duration should arrange the same at their own cost.
- Due to limited number of seats, it is recommended to inform the following at the earliest, for ensuring availability in time.
<table>
<thead>
<tr>
<th>Programme</th>
<th>Dates</th>
<th>Venue</th>
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<tr>
<td>Enhancing Performance excellence: with Focus on Time, Stress &amp; Teamwork management</td>
<td>22nd - 26th April 2019</td>
<td>Somnath</td>
<td>Rs. 49,800 + 18% GST (Residential) Rs. 29,000 + 18% GST (Non Residential)</td>
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<tr>
<td>Leadership &amp; Teamwork for Performance Excellence</td>
<td>27th - 31st May 2019</td>
<td>Diu</td>
<td>Rs. 49,800 + 18% GST (Residential) Rs. 29,000 + 18% GST (Non Residential)</td>
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For further details of program, please visit: www.npcindia.gov.in

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**SYSTEMATIC PROBLEM SOLVING**

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**CONTACT DETAILS:**

- **Shri Vikas Meena,** Assistant Director - M. +91-9428200659
  E-mail: vikas.meena@npcindia.gov.in

- **Shri M.M. Senghal,** JAO - Phone: 079-23287344,
  Jr. Asst. E-mail: gandhinagar@npcindia.gov.in

- **Shri Shirish Paliwal,** Regional Director - Phone. 079-23287345
  E-mail: shirish.p@npcindia.gov.in

**CORRESPONDENCE ADDRESS**

**NATIONAL PRODUCTIVITY COUNCIL**
E-5, G.I.D.C. Electronic Estate, Gandhinagar, Gujarat, India-382 028