



Zero Defect

Zero Effect



सत्यमेव जयते

Department of Industrial Policy & Promotion
Ministry of Commerce & Industry
Government of India



A Common Step in Lean Deployments to Drive Change

Sort	Set In Order	Shine	Standardize	Sustain
Eliminate unnecessary items from the workspace	Arrange items so that they are easy to use, find and put away	Keep the items and work area neat and clean	Create a consistent approach to tasks and procedures	Make a habit of maintaining the correct procedures



National Productivity Council