

PERFORMANCE MEASUREMENT

RESULTS FRAMEWORK DOCUMENT **(Proposed)** 2013-14



National Productivity Council
New Delhi

SECTION - I

Vision

NPC to be an organization providing world class productivity services for Indian economy to become globally competitive.

Mission

Development, Dissemination and Application of knowledge and experience in all spheres of Indian Economy for promoting consciousness and improvement in productivity.

Objectives

1. To Stimulate and Promote Productivity Consciousness
2. To provide consultancy services to increase productivity in all areas of Indian economy
3. To undertake research in productivity related areas and maintain database of productivity
4. To ensure implementation of plan projects
5. To facilitate strengthening of regional/local and sector-wise productivity organizations.
6. Adoption of IT enabled services and promotion of e-Governance

Functions

1. Carry out Consultancy Services On all areas of Productivity Improvement for various sectors of the economy
2. Carry out training services On all areas of Productivity Improvement for various sectors of the economy
3. Carry out Productivity Promotion and Awareness Generation activities through Seminars, Conferences, Publications, Awards etc.
4. Carry out Research and maintain Database on Productivity

SECTION – 2

Objective	Weight	Actions	Success Indicator	Unit		Target/ Criteria Value				
				Unit	Weight	Excellent	V.Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
1.To stimulate and promote productivity consciousness	30	1. Observance of National Productivity Week	No. of Organisations observing Productivity Week	No. (250)	15	250	225	200	175	150
		2. Organise Self-Run Programmes	No. of Self-Run Programmes Organised	No. (70)	10	70	60	50	40	30
		3. Preparation of Self-Run Programme Calendar for next year	Timely Preparation	Date	5	15 th Mar. 14	20 th Mar 14	25 th Mar 14	29 th Mar 14	31 st Mar 14

Objective	Weight	Actions	Success Indicator	Unit		Target/ Criteria Value				
				Unit	Weight	Excellent	V.Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
2. To provide consultancy services to increase productivity in all areas of Indian economy	30	To provide productivity services to the clients	Productivity service Studies' Gr. Revenue (Completed and on-going) in the year by HQrs.	Rs. Crores (9.0)	15	9	8	7	6	5
			Productivity service Studies' Gr. Revenue(Completed and on-going) in the year by RPMGs	Rs. Crores (7.5)	15	7.5	6.8	6.0	5.5	5.0

Objective	Weight	Actions	Success Indicator	Unit		Target/ Criteria Value				
				Unit	Weight	Excellent	V.Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
3. To undertake research in productivity related areas and maintain database of productivity	15	1. Create and maintain data base of major sectors	No. of Sectors for which database has been developed	No. (12)	10	12	10	8	6	5
		2. Create and publish productivity indices of major sectors	No. of Productivity indices developed and data published	No. (70)	5	70	60	50	40	30

Objective	Weight	Actions	Success Indicator	Unit		Target/ Criteria Value				
				Unit	Weight	Excellent	V.Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
4. To ensure implementation of plan projects	05	1. Effective Implementation Plan Projects	Physical Progress as per Plan	% Completion as per plan	3	100	90	80	70	60
			Financial Progress as per plan	% utilisation of funds	2	100	90	80	70	60

Objective	Weight	Actions	Success Indicator	Unit		Target/ Criteria Value				
				Unit	Weight	Excellent	V.Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
5. To facilitate strengthening of regional/local and sector-wise productivity organizations	03	1. Carry out facilitation activities for Local Productivity Councils	No of LPC facilitation activities	No. (30)	3	30	25	22	20	18

Objective	Weight	Actions	Success Indicator	Unit		Target/ Criteria Value				
				Unit	Weight	Excellent	V.Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
6. Adoption of IT enabled services and Promotion of e-Governance	02	No. of RPMGs connected to WAN and covered under IT enabled services	No. of RPMGs	No. (4)	2	4	3	2	1	0

Mandatory Objectives

Objective	Weight	Actions	Mandatory Success Indicators	Unit		Target/ Criteria Value				
				Unit	Weight	Excellent	V.Good	Good	Fair	Poor
						100 %	90%	80%	70 %	60%
1.Efficient Functioning of the RFD system	3	Timely Submission of Draft RFD for 2013-14 for approval	On-time Submission	Date	2	March, 5, 2013	March, 6, 2013	March, 7, 2013	March , 8, 2013	March, 11, 2013
		Timely Submission of Results for 2012-13	On-time Submission	Date	1	May 1 2013	May 2 2013	May 3 2013	May 6 2013	May 7 2013
2.Improving Internal Efficiency/Responsiveness/Transparency/ Service delivery of Ministry/Department	9	Update departmental strategy with 12 th Plan priorities	Timely updation of the strategy	Date	2	Sep 10, 2013	Sep 17, 2013	Sep 24, 2013	Oct1, 2013	Oct 8, 2013
		Independent audit of implementation of citizens'/Clients' charter(CC)	% of Implementation	%	2	100	95	90	85	80
		Independent audit of implementation of public grievance redressal system	% of Implementation	%	2	100	95	90	85	80
Administrative Reforms	6	Implement mitigating strategies for reducing potential risk of corruption	% of Implementation	%	1	100	95	90	85	80
		Implement ISO 9001 as per approved action plan	% of Implementation	%	2	100	95	90	85	80

		Implement Innovation Action Plan	% agreed milestones achieved	%	2	100	95	90	85	80
		Identification of core and non-core activities of the Ministry/Department as per ARC recommendations	Timely Submission	Date	1	Oct1, 2013	Oct 15, 2013	Oct30, 2013	Nov10 . 2013	Nov 20, 2013

SECTION - 4

Trend Value for Success Indicators

Objective	Actions	Success Indicator	Unit	Actual Value for FY 09-10	Actual Value for FY 10-11	Target Value for FY 11/12	Projected Value for FY 12/13	Projected Value for FY 13/14
1.To stimulate and promote productivity consciousness	Observance of National Productivity Week	No. of Organisations observing Productivity Week	No.					
	2.Organise Self-Run Programmes	No. of Self-Run Programmes Organised	No.					
	3.Preparation of Self-Run Programme Calendar for next year	Timely Preparation of Self Run Programme Calendar	Date					
2. To provide consultancy services to increase productivity in all areas of Indian economy	To provide productivity services to the clients	Productivity service Studies' Gr. Revenue (Completed and on-going) in the year by HQrs. Productivity service Studies' Gr. Revenue(Completed	Rs. Crores Rs.Crores					

		and on-going) in the year by RPMGs						
3. To undertake research in productivity related areas and maintain database of productivity	Creation and Maintenance of Productivity Database	No. of Sectors for which database has been developed No of Productivity indices kept in database	No. No					
4. To ensure implementation of plan projects	Effective Implementation	% Physical Progress % Financial Progress	% %					
5. To facilitate strengthening of regional/local and sector-wise productivity organizations	Carry out facilitation activities for Local Productivity Councils	No of LPC facilitation activities	No.					
6. Adoption of IT enabled services and Promotion of e-Governance	No. of RPMGs connected to WAN and covered under IT enabled services	No. of RPMGs	No.					

SECTION – 4

Description and definition of success indicators and proposed measurement methodology.

Success Indicator	Description / Definition	Measurement Methodology
No. of Organisations observing Productivity Week	The number of organisations organising activities to observe Productivity Week	Collect the details from all organisations observing Productivity Week
No. of Self-Run Programmes Organised	The number of Self Run programmes Organised	Collect the details of Self Run Programmes from all RPMGS and HQ Groups on a monthly basis and compile the same at HQs for reporting.
Timely Preparation of Self Run Programme Calendar	Preparation of Self Run Programme Calendar	Date of approval of the Calendar by the Competent Authority
Productivity service Studies' Gr. Revenue (Completed and on-going) in the year by HQs.& RPMGs	Gross Billed amount for the Consultancy Projects	Finance Division would consolidate the billing of HQ & RPMGs on a monthly basis and report.
Timely selection of Sectors for Productivity Research	Selection of Sectors for Productivity Research	Date of approval of the proposal by the Competent Authority
Effective Implementation of Plan Projects	% Progress in Physical and Financial achievements	Monitor the progress on monthly basis
No of LPC facilitation activities	Number of facilitation activities (training, seminars etc.) carried out by LPCs	Information will be collected from LPCs on a monthly basis and consolidated at Hqrs
No. of RPMGs connected to WAN for IT enabled services	No. of RPMGs using the WAN for IT enabled services	Monitor the progress on monthly basis

SECTION – 5

Specific performance requirements from other departments that are critical for delivering agreed results.

- Timely approval and release of funds for the Plan Schemes from the Ministry
- Timely release of Non-Plan Grants by the Ministry
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SECTION – 6

Outcome / Impact of activities of Organisation

1	2	3	4	5	6	7	8	9
Sl.No	Outcome / Impact of Organisation	Jointly Responsible for influencing this outcome/impact with the following organizations/departments/Ministries	Success Indicator(s)	2009-10	2010-11	2011-12	2012-13	2013-14
1	Labour Productivity Growth	All Ministries of Central and State Governments	Labour Productivity % growth					
2	Total Factor Productivity Growth	-do-	TFP % growth					
3	Competitiveness Ranking of the Country	-do-	IMD Competitiveness Ranking					